

Operator Program

Features and Advantages, Overview, FAQs and Glossary

Features and Advantages

*Buy at original carrier rates with no margin (IPTrafficX's profit will be constituted from rebates and discounts received from carriers)

*No need to make large deposits or prepayments like when you get connected to major carriers. Therefore you will not tie up your money uselessly but instead you will be able to invest it into the core business and use it much more effectively

*No need to go through a lengthy process of signing agreements and dealing with other paperwork (as with major carriers which normally take about 2-3 months). All you need to do is to send us an application and make an initial prepayment (minimum 1000 USD)

*Prefixes based termination. For example If you want to call 442079431275 by MCI Standard route and we provide you prefix 100 for MCI Standard, you need to dial 100442079431275, so calls are going through MCI Standard and you charged under MCI Standard routes rates

*Access to MCI (premium and standard services), WaveCrest and Teleglobe networks

Operators will have an access to web based Operator Account Management interface with the following features:

Check the current account balance

View the wholesale rates

Add remove Gateway IPs address

Traffic and online call reports

Operator Profile Management

No sign up or monthly fees

VoIP Interconnection (SIP or H.323 protocols and most codecs are supported)

No minimum monthly sales requirements

Excellent customer service

Low initial prepayment of minimum 1000 USD (The services are provided only on prepaid basis). All the billing and invoicing is made in USD.

1 second billing increment.

Please note that for identification reasons IPTrafficX will require operators to add a certain prefix provided by IPTrafficX to all the numbers. (for example if the prefix provided by IPTrafficX is 100 for MCI Standard then the operator should send all the calls in this format 100 Country Code + Area Code + Phone Number for example for calling to 442079431275 the operators will have to send 100442079431275).

Overview

IPTrafficX maintains termination with major carriers among which are MCI (standard and premium circuits), WaveCrest and Teleglobe. Due to long term partnership and large purchasing volumes IPTrafficX obtains the best terms and conditions from the above mentioned carriers. Considering that it is quite troublesome for new or existing operators get connected directly to world's largest carriers IPTrafficX offers to operators and access to send calls to such carriers through IPTrafficX's platform at the original carrier rates with no mark up. IPTrafficX's profit will be constituted from rebates and discounts received from carriers.

*****Please note that this offer is only available to businesses or individuals that already have their own VoIP equipment and use their own IVR, billing and retail account management systems**

FAQs

What is the procedure to start terminating calls through IPTrafficX?

To become an Operator it is required to fill out and send back to us Operator Application Form and make an initial prepayment for termination of not less than 1000 US Dollars.

How long does it take after the initial payment and operator application are received to make the interconnection with IPTrafficX?

After the initial payment and operator application are received, our support team will send a list of questions regarding the interconnection. As soon as the answers are received it will take about 1-2 business days to finish the interconnection.

How the Operators manage their interconnection?

Operators will have an access to web based Operator Account Management interface with the following features:

- Check the current account balance
- View the wholesale rates
- Traffic and online call reports
- Operator Profile Management

Do Operators get charged for incomplete, busy or no answer calls?

No, the Operators do not get charged for such calls

In what billing increment the Operators are charged?

The Operators are charged in 1 (one) second billing increment.

What are the payment methods?

Currently, Operators can make payments via bank/wire transfer, using a credit card through PayPal (no PayPal account required) payment system. (Please note that you will be charged a bank/wire incoming fee 10 US Dollars and for PayPal payment merchant fee (approximately 3.9% + US\$0.30) per transaction.)

Are there any requirements to become an Operator?

No, there are no requirements.

Are there any monthly fees, minimum sales requirements, taxes or any hidden charges?

No, the Operators pay only for the actually consumed traffic.

In what currency the payments should be made?

The payments should be made in US Dollars, otherwise the amount received in other currency will be converted to US Dollars using the market exchange rate and only then will be credited to the Operator's account.

How are the Operators charged?

When the Operator makes a payment, it is credited to his Operator account within-IPTrafficX's system. When Operator starts originating calls the cost of these calls will be deducted from Operator's account. When the balance on the account reaches 0 (zero) the Operator will no longer be able to terminate calls through IPTrafficX.

How long does the bank/wire transfer take?

When the payment is made via bank/wire transfer it usually takes up to 4-5 business days to reach our account. (Please note, that in some cases it takes longer. It depends on the country of origin and through which correspondent banks the payment is made)

Do I need to make any kind of investments, to buy equipment or pay set up or sign up fees in order to become an Operator?.

No, there is no need for any kind of investment or additional fees.

Does IPTrafficX provide a billing and IVR system for retail use to Operators?

No, the billing, IVR and retail account management systems are provided only to Resellers (Please ask your manager for Reseller Program more details).

Does IPTrafficX connect to the carriers via VoIP networks?

The connection with MCI is made via TDM (ISDN), but the connection with Teleglobe is made via VoIP (however the roundtrip delay to Teleglobe POP is about 0.023 seconds and there is no quality loss).

Can IPTrafficX credit the money to the account by just receiving a confirmation by fax?

Unfortunately, the payment is credited to Operator's account only when it is actually received by IPTrafficX.

How long it takes IPTrafficX to credit Operator's account after receiving the payment?

As soon as we receive the payment we credit it within 1 hour.

What are IPTrafficX's office hours?

General Office Hours:

9 AM to 5 PM Monday to Friday

9 AM to 12 PM Saturday

(Time zone GMT 00:00)

Technical Support Office Hours:

9 AM to 6 PM Monday to Friday

9 AM to 2 PM Saturday

(Time zone GMT 00:00)

E-mail: support@IPTrafficX.com

How would IPTrafficX respond to Operator/Customer concerns not within the regular office hours?

Unfortunately at this time we will be able to provide you assistance only within our office hours. But in fact there are not many cases where our assistance is required overnight or weekend.

Glossary

DID – Direct inward dialing. Phone number assigned to the customer for trigger the callback (trigger number)

DTMF - DTMF (dual tone multi frequency) is the signal to the phone company that you generate when you press an ordinary telephone's touch keys. In the United States and perhaps elsewhere, it's known as "Touchtone" phone (formerly a registered trademark of AT&T). DTMF has generally replaced loop disconnect ("pulse") dialing. With DTMF, each key you press on your phone generates two tones of specific frequencies. So that a voice can't imitate the tones, one tone is generated from a high-frequency group of tones and the other from a low frequency group.

VoIP- Voice over Internet Protocol (or Voice over Internet)